



Hotel Vila Galé Opera

Accommodation — Hotels / Apartment hotels / Hostels / Guesthouses



Street

Travessa Conde da Ponte, 1300-141
Alcântara, Lisboa (Lisboa)
Portugal

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The accessibility of this tourism resource has been analyzed by experts

General Information

O moderno Vila Galé Ópera situa-se junto ao Rio Tejo e da animada área das Docas, repleta de restaurantes e bares. Este hotel de 4 estrelas, dispõe de uma piscina coberta e um centro de bem-estar, além de acesso Wi-Fi gratuito. Os quartos e suites estão confortavelmente mobilados e incluem serviço de quarto. Os simpáticos funcionários estão disponíveis 24 horas por dia, e terão todo o prazer em organizar excursões ou atividades especiais para os seus filhos. O centro de convenções de Lisboa está a 2 minutos a pé do hotel, e o Museu da Carris está a menos de 300 metros. O Lx Factory, um centro criativo de estilo industrial, situa-se a uma caminhada de 7 minutos.

Entrance



Entrance: Inclined plane / ramp

Ramp information

The slope makes the ramp : Can be used with help from another person

✓ Hand rail

✓ Name of the tourist resource clearly visible and legible

The entranceway analysed is: The main one

Width of the entrance door: Greater than or equal to 78 cm

Obstacles at the doorway: Door difficult to open

Customer Service Area

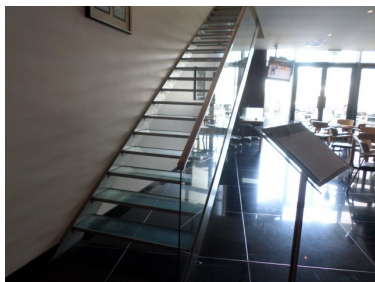
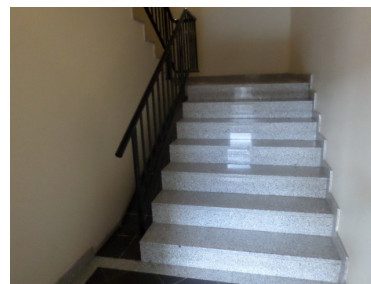
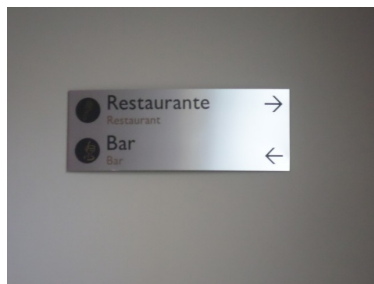
✓ Customer service desk

Characteristics



✓ Near the entrance

Inside circulation



Wheelchair circulation: Partial

Adequate lighting: No

✓ Without elements that can suppose an obstacle for a person with a visual disability

Signposting: Yes

Characteristics

Signs: With colour-contrasted texts, with texts in large print

✓ Establishment with more than one floor

Vertical itinerary

Transit between floors via: Lift / lifts, steps / stairs

Lift information

Dimensions of the cubicle: Big

✓ With visual information

Lift buttons: In braille, highly embossed, of contrasting colour

✓ Lift buttons at a suitable height for wheelchair users

Stair information

Number of steps: More than 3

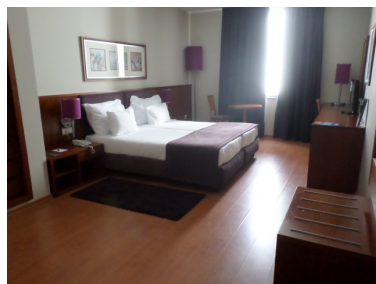
Height of the step in cm: 18

✓ Hand rail

Adapted room

✓ Room adapted for people with a physical disability

Characteristics



Number of adapted rooms: 7

Number / name of the room: 401

Comfortable circulation to the room: Yes

Door width : Greater than or equal to 78 cm

Manoeuvre area with a diameter greater than or equal to 150 cm: Yes

Circulation inside the room

Manoeuvre area with a diameter greater than or equal to 150 cm: Infront of the bathroom door

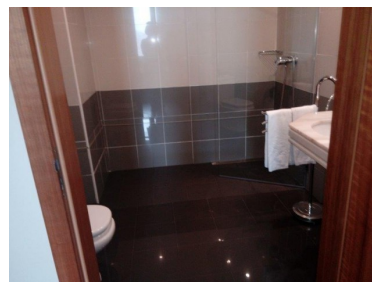
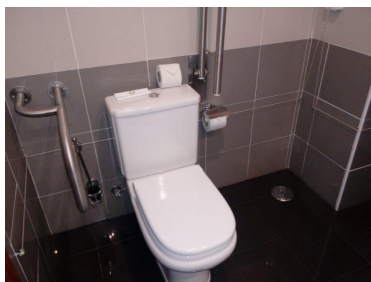
Space to the side of the bed: Yes

Information

The space is at least 90 cm or greater: On the right-hand side, on the left-hand side

Height of the bed in cm (including mattress): 53

Bathroom



Access without differences in height: Yes

Door width: Greater than or equal to 78 cm

Door opening: Outward

Free turning space ? 150 cm of diameter: No

Clear space to transfer to the toilet: Yes

Characteristics

The space is at least 80 cm or greater: Left-hand side

Height of the toilet seat: Standard (between 40 and 45 cm)

Toilet next to the shower: No

There are grab bar(s): Yes

Information

Toilet grab bars: Left-hand side, right-hand side

The bars on the left-hand side are: Folding

The bars on the right-hand side are: Fixed

Sink: With mixer tap, without pedestal

✓ Shower

Characteristics

Shower at ground level: Yes

Space greater than or equal to 80 cm approach: Yes

Grab bar(s) in the shower: Yes

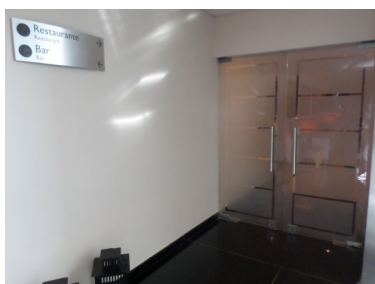
Mixer water tap: Yes

Adjustable height shower head: Yes

Shower seat: Yes

Seat type: Mobile

Restaurant and bar areas



Counter at a height adapted for a person in a wheelchair: No

Menu with big texts and contrasting colour: Yes

✓ Menu in braille

✓ Menu for people with special dietary needs (celiac disease, diabetes, allergies,...)

✓ Table service available

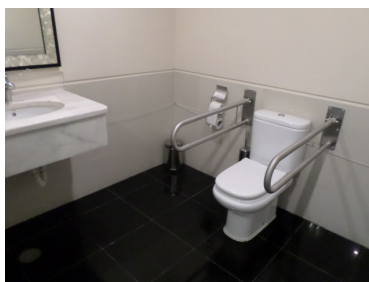
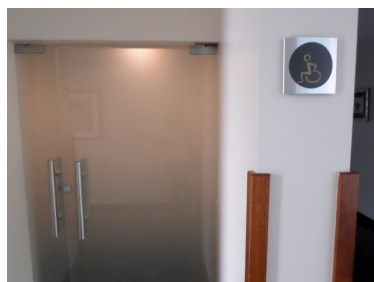
Accessible tables: No

✓ High chair for children

Adapted toilet in common areas

- ✓ Toilet suitable for PRM

Characteristics



Access without changes in floor level: Yes

Door width: Greater than or equal to 78 cm

Door opening: Outward

Free turning space ? 150 cm of diameter: No

Clear space to transfer to the toilet: Yes

Characteristics

The space is at least 80 cm or greater: Right-hand side

Height of the toilet seat: Standard (between 40 and 45 cm)

It has support bar(s): Yes

Information

Toilet grab bars: Left-hand side, right-hand side

The bars on the left-hand side are: Folding

The bars on the right-hand side are: Folding

Sink: With mixer tap, without pedestal

Services and amenities

Sufficient information provided about accessibility to the tourist resource : Yes

- ✓ Documentation with information about the tourist resource

Brochures, dossiers, menus, etc.

Features of the documentation: In large print and contrasting colours, in braille

- ✓ Customer service staff

Staff training

Personal trained in attention to people with disabilities : Yes

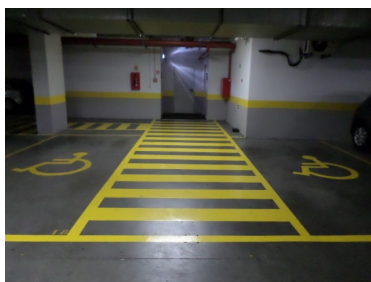
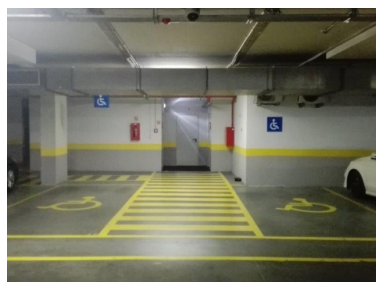
Personal available to support people with specific needs: Yes

Personal with knowledge of Sign Language: No

PRM Parking

- ✓ Parking lot reserved PRM

Characteristics



Next to the establishment: Yes

Belongs to the establishment: Yes

Surface of the parking lot: Horizontal

Well indicated: Yes

With appropriate dimensions: Yes

Outside areas



Sidewalks: Paving stones

Uniform and anti-slip pavement: Yes

Rating of establishment / place of interest

Rate 1 to 5 general accessibility of the establishment: 4 - Good

Rate 1 to 5 care you received: 4 - Good