



Oficina de turismo de Ceuta Baluarte de los Mallorquines

Tourist offices — Tourist offices



Street
Calle Edrissis, s/n 51001
Ceuta, Ceuta (Ceuta)
Spain

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Information about the accessibility of this tourist resource has been provided by users

General Information

La oficina forma parte del conjunto de las Murallas Reales y del puente de entrada a la ciudad. Puedes llegar en autobús, en taxi o andando. El edificio es parte del monumento histórico y tiene en la entrada un cartel de colores con las palabras “Ceuta te va a gustar”. La oficina tiene solo la planta baja abierta al público.

Entrance



Entrance: No slopes, inclined plane / ramp

Ramp information

The slope makes the ramp : Can be used autonomously

- ✓ Hand rail

The entranceway analysed is: The main one

Width of the entrance door: Greater than or equal to 78 cm

Customer Service Area

- ✓ Customer service desk

Characteristics



- ✓ Near the entrance
- ✓ Height suitably adapted for wheelchair users
- ✓ With magnetic induction loop clearly indicated

Inside circulation



Wheelchair circulation: Total

Adequate lighting: Yes

- ✓ Without elements that can suppose an obstacle for a person with a visual disability

Adapted toilet in common areas

- ✓ Toilet suitable for PRM

Characteristics



Access without changes in floor level: Yes

Door width: Greater than or equal to 78 cm

Door opening: Inward

Free turning space ? 150 cm of diameter: Yes

Clear space to transfer to the toilet: Yes

Characteristics

The space is at least 80 cm or greater: Right-hand side

Height of the toilet seat: Standard (between 40 and 45 cm)

It has support bar(s): Yes

Information

Toilet grab bars: Left-hand side, right-hand side

The bars on the left-hand side are: Fixed

The bars on the right-hand side are: Folding

Sink: Without pedestal

Services and amenities

Magnetic induction loop: Yes

Characteristics

Information: Portable, indicated

- ✓ Documentation with information about the tourist resource
- ✓ Customer service staff

Staff training

Personal trained in attention to people with disabilities : Yes

Personal with knowledge of Sign Language: Yes

Outside areas

Sidewalks: Without obstacles

Uniform and anti-slip pavement: Yes

Rating of establishment / place of interest

Rate 1 to 5 general accessibility of the establishment: 4 - Good