



# Museo Guggenheim Bilbao

Culture — Museums / Exhibition rooms



**Street**  
Avda. Abandoibarra, 2 48001  
Bilbao, Vizcaya/Bizkaia (País Vasco/Euskadi)  
Spain

**Created by**  
Andrés Díez 30/12/2016

**Contact**  
Tel 944 359 080  
informacion@guggenheim-bilbao.eus  
<https://www.guggenheim-bilbao.eus/>

**Last modification by**  
Andrés Díez 30/12/2016

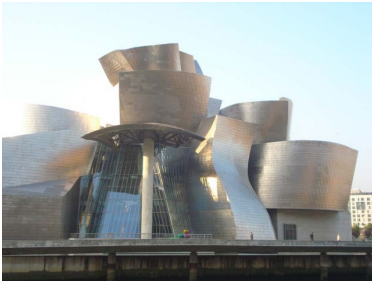


Information about the accessibility of this tourist resource has been provided by users

## General Information

Obra del arquitecto americano Frank O. Gehry, constituye un magnífico ejemplo de la arquitectura más vanguardista del siglo XX. Con diseño innovador, conforma un seductor telón de fondo para la exhibición de arte contemporáneo. Tiene 3 plantas con salas de exposiciones, auditorio, tienda y restaurante. El itinerario es accesible utilizando el ascensor.

## Entrance



Entrance: No slopes

✓ Name of the tourist resource clearly visible and legible

The entranceway analysed is: The alternative one

Width of the entrance door: Greater than or equal to 78 cm

## Customer Service Area

✓ Customer service desk

### Characteristics

✓ Height suitably adapted for wheelchair users

## Inside circulation



Wheelchair circulation: Total

Adequate lighting: Yes

✓ Without elements that can suppose an obstacle for a person with a visual disability

Signposting: Yes

### Characteristics

Signs: With colour-contrasted texts

✓ Establishment with more than one floor

### Vertical itinerary

Transit between floors via: Lift / lifts, steps / stairs

#### Lift information

Dimensions of the cubicle: Big

✓ With audio information

✓ With visual information

Lift buttons: Highly embossed, in braille

✓ Lift buttons at a suitable height for wheelchair users

#### Stair information

Number of steps: More than 3

Height of the step in cm: 17

✓ Hand rail

## Adapted toilet in common areas

- ✓ Toilet suitable for PRM

### Characteristics



Access without changes in floor level: Yes

Door width: Greater than or equal to 78 cm

Door opening: Inward, outward

Free turning space ? 150 cm of diameter: Yes

Clear space to transfer to the toilet: Yes

### Characteristics

The space is at least 80 cm or greater: Right-hand side

Height of the toilet seat: High (greater than or equal to 45 cm)

It has support bar(s): Yes

### Information

Toilet grab bars: Left-hand side, right-hand side

The bars on the left-hand side are: Fixed

The bars on the right-hand side are: Folding

Sink: Tap difficult to use

## Services and amenities

- ✓ Plan of the tourist resource next to the entrance

### Characteristics

Accessibility of the plan: With contrasting colours

Adapted visits or activities for people with disabilities: Yes

### Characteristics

Adapted visits or activities for people with disabilities: Visual, cognitive, hearing, physical

Magnetic induction loop: No

- ✓ Audioguides
- ✓ Documentation with information about the tourist resource
- ✓ Customer service staff

### Staff training

Personal trained in attention to people with disabilities : No

Personal with knowledge of Sign Language: No

- ✓ Materials available

### Support Products

- ✓ Wheelchair manual

Other: mochilas porta bebés

## Outside areas

Sidewalks: Without obstacles

Uniform and anti-slip pavement: Yes